

COLLEGE ACRES PUBLIC DISTRICT

33 CITADEL DRIVE

AIKEN, SC 29803

803-649-5619

Customer Agreement / Service Contract Addendum

DATE Deposit Taken: _____

DATE OF MOVE IN: _____

CUSTOMER NAME: _____

DATE OF BIRTH: _____

CUSTOMER TELEPHONE #: _____

DRIVER'S LICENSE #: _____

E-Mail Address: _____

MAILING ADDRESS: _____

PROPERTY LOCATION: _____

NAME AND ADDRESS OF OWNER IF RENTED: _____

College Acres Use Only

Meter _____ Customer Account _____ Meter Reading _____

CONSTRUCTION CONTRACTOR OWNER RENTER

Utility Deposit: \$50.00 \$90.00 \$250.00

REAL ESTATE CLEAN-UP RATE IS \$30.00 EACH TIME REQUIRED AND WILL BE BILLED FOR WATER USAGE.

NEW TAP FEE \$850 PLUS APPLICABLE DEPOSIT SHOW ABOVE. (New Tap Agreement to be signed)

Water is not to be turned on until fees are paid. Deposits and utility invoices must be made with check, money order, or credit card or debit card. The toll-free number for card payments is 1-844-267-9328 and a processing fee of 2.95% applies. Cash cannot be accepted. CAPW Utility invoices are dated the 1st of the month, and customers should receive their invoice no later than the first week of the month. Invoices are due by the 21st at 4:00pm. If you do not receive your invoice by the end of the first week of the month, the customer should contact our office for a replacement invoice. We are not responsible for lost mail. On the 21st after 4:00 pm a late fee of \$10.00 applies to any outstanding balance. After 4:00 pm on the 27th (excluding weekends or holidays) a nonpayment fee of \$40.00 applies to all outstanding balances and must be paid in order not to receive any interruption of service. On the 28th of the month or the following business day, water service will be turned off until all payments due including late fee and non-payment fees have been paid. This is your final notice. Returned checks: After two returned checks, CAPW will only accept money order or credit card payment. The garbage can that is issued by CAPWD is the property of CAPWD. At the time of Move Out, if the garbage can is missing or damaged replaced cost of the garbage can will be applied. Please call the office for any billing disputes. If you feel your billing disputes were not addressed, you may present them to CAPWD Board of Commissioners. The board meets on the second Wednesday of every month. By signing this application for Water and/or Garbage Utilities, the applicant agrees to pay all costs of the collection of the applicant's unpaid bills. College Acres Public Works has the right pursuant to the South Carolina Setoff Debt Collection Act to collect any sum due and owed by the applicant through offset of the applicant's state income tax refund. If College Acres Public Works chooses to pursue debts owed by the applicant through the Setoff Debt Collection Act, the applicant agrees to pay all fees and costs incurred through the setoff process, including fees charged by the Department of Revenue, the Municipal Association of South Carolina, and/or College Acres Public Works. If College Acres Public Works chooses to pursue debts in a manner other than setoff, the applicant agrees to pay the costs and fees associated with the selected manner as well.

Amount Collected: _____

Check/Money Order/Credit Card Auth. # _____

Customer Signature: _____

Date: _____

CAPWD Employee: _____

Date: _____



Garbage Schedule

Garbage service is required in the College Acres District.

Garbage pick up is scheduled on Tuesday for College Acres Public Work District. Please have the can out on Monday nights and placed within three (3) feet of the road. The route begins early and garbage that is not out will be picked up on Tuesday of the following week. All trash is to be bagged and placed inside the garbage can. Please periodically clean the garbage can. All garbage including cardboard must be put into the garbage can to be picked up. This is for the safety of our workers.

You are allowed one additional can for pickup at no additional charge. The can will need to have a lift handle just like the one on CAPW can. If you need to have a third can, you will need to come to the office to complete the necessary document. The charge for an additional can at your expense will be \$3.50 per month even if the can is out only one time during the month.

YARD DEBRIS

- No tree limbs thicker than 2 inches in diameter, no tree limbs longer than 24 inches in length.
- Do not place yard debris on the road to create a road hazard. **If debris is in the street or does not meet collection standards, CAPWD may schedule a private contractor to remove debris. The charges will add charges to the customer's bill. Failure to pay fees will be processed by routine collection procedures, including application of service charges, forfeiture of deposit funds and ultimately service disconnection.**
- Do not place yard debris near electrical transformers, cable television, utility boxes, mail boxes, or fire hydrants.
- **NO MATRESSES, CARPET, OR FURNITURE – If the district must remove, a penalty fee will be charged to the resident.**

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